



Desert Orthopedics Center, PLLC
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Injection patient Information process guide sheet

My name is Ruby Acosta, Referral Coordinator for Desert Orthopedics Center, and I will be contacting you to schedule and further inform you of the process for your Injection that has been recommended by Sar Ahmed M.D, Kristie Thatcher P.A, and or Kylie Yuhas P.A. This letter is to inform you about the process after an authorized Injection is ordered by your provider.

All type authorized Injections will be process after order has been provided by your medical provider here at DOC, usually takes place within 1-2 business days from the date of your appointment in which the order was created. This order will be sent to your insurance company and injection company to be revised and authorized. Certain insurances do not require authorization.

Once the authorization is approved for your injection/s and item is delivered by the pharmacy I will be contacting you to schedule your appointment for the injection to take place. This step can take 3-5 days.

Reminder: Please allow 1-3 weeks for this process, Insurance can delay authorization if needed. **Desert Orthopedics Center has no control over the delay.**

Please contact me with any questions you may have.

Ruby A.

P: 877-821-4657