



Desert Orthopedics Center, PLLC

South Scottsdale

7301 E. 2nd St.

Suite 310

Phone: 877-821-4657

North Scottsdale

7960 E. Thompson Peak

Pkwy Suite 104

Fax: 866-207-6786

Glendale

6320 W. Union Hills Dr.

Suite 1400B

CONTACTUS@DESERTORTHOCENTER.COM

Injection Patient Information Process Guide

This letter is to provide you with information regarding the process after your medical provider orders an injection at Desert Orthopedics Center.

Once an injection order is placed, it is typically processed within 1–2 business days. The order is sent to your insurance company and the injection supplier for review and authorization.

Please note that some insurance plans do not require prior authorization.

When authorization is required, the process generally takes 3–5 business days once submitted. After authorization is received and the medication is delivered by the pharmacy, our team will contact you to schedule your injection appointment.

Important Reminder: Please allow 1–3 weeks for the entire process. Insurance carriers may cause delays, and Desert Orthopedics Center does not have control over these timelines. If you have any questions, please contact our office.